

SKIPTON TOWN COUNCIL

Person Specification

Post Title: Events &Market Staff (casual)

Hours of work: Casual basis. Including evening, weekend and Bank Holidays

Pay Rate: £11.44

QUALIFICATIONS/TRAINING

It is desirable that the post-holder is:

- Educated to a minimum of GCSE standard or equivalent

EXPERIENCE/KNOWLEDGE

It is essential that the post-holder has:

- Experience of providing a good customer service
- Experience of being a team player

It is desirable that the post-holder has:

- Experience of working on events
- In depth knowledge of Skipton

SKILLS AND ABILITIES

It is essential that the post-holder demonstrate:

- A friendly and approachable yet professional attitude
- Excellent interpersonal and verbal communication skills
- Ability to work in a team and on an individual basis
- Commitment to working in a customer focused environment
- Knowledge of the importance of good customer service
- A positive and professional attitude
- Ability to use initiative when required
- Have a common sense approach to dealing with the public
- Be physically fit as there is an element of moving and lifting barriers and event equipment involved

Additional Factors

It is essential the post-holder:

- Can work flexible hours, including attending evening meetings and undertaking weekend and Bank Holiday work where necessary
- A willingness to undertake relevant training
- Availability to work additional hours as may be required
- For insurance purposes applicants must be a minimum of 18 years old to apply for this position