

## **FREQUENTLY ASKED QUESTIONS**

### **AFTER YOUR INTERVIEW**

Your name will be placed on the Almshouse Applicants List. Your details will be retained for as long as you wish. If your circumstances change for the better or worse, please let us know. We will not contact you until we can offer you an almshouse.

### **HOW LONG DOES IT TAKE TO GET AN ALMSHOUSE?**

It is difficult to say how long it will take to get an almshouse as we never know when a vacancy will occur.

When a vacancy occurs all applicants are considered for that vacancy. Appointments are made on need and suitability of the applicant for each vacancy, not the duration of time on the Applicants List.

We will contact you should a suitable vacancy occurs so that you can arrange to view it.

Please note Residents are NOT tenants but qualified beneficiaries of the Charities.

### **THE WEEKLY COST OF A PROPERTY AT HEAP PARKINSON HOMES (prices vary depending on the property)**

Maintenance contribution (this includes waster rates)	£75.00 - £87.39
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### **IN ADDITION** all Residents pay their own

Council Tax (Band A)

Telephone

Electricity and Gas

Payment of Residents contributions should be made in advance by Bankers Standing Order payable on the 1<sup>st</sup> of each month.

### **FIXTURES AND FITTINGS**

Almshouses are unfurnished.

Residents are responsible for their own furniture, white goods and curtains.

Almshouses have fitted cookers/hobs.

If you wish to make alterations and improvements to your almshouse, you should write to the Clerk to the Trustees to seek approval.

## **LAUNDRY FACILITIES**

Washing machines are not provided, but there is plumbing if the resident wishes to have one fitted at their cost.

## **PETS**

Pets are generally not permitted, but applicants may request to Trustees that they are allowed to bring an existing pet with them.

## **THE WARDEN**

There is no warden service at Heap Parkinson Homes.

## **OVERNIGHT VISITORS**

Visitors are **not allowed to** stay overnight in any almshouse. In exceptional circumstances prior permission can be given by the Clerk.

## **CAR PARKING**

Limited parking is available on the street.

## **MOTORISED SCOOTERS**

Some properties have space at the rear for motorised scooters. Residents wishing to buy a container to house their scooter should apply in writing to the Clerk to the Trustees. Scooters should be insured and yearly insurance details given to the Clerk to the Trustees.

Further details are available in the Residents Handbook which is given to new Residents upon appointment.